

## QUALITY POLICY

The General Management of GRUPO EMB has defined the following Quality Policy:

- Identification of the organization's stakeholders as well as their expectations and / or relevant requirements for our quality management system.
- Impact analysis of external and internal factors that may influence the organization, along with the design of measures to be adopted.
- Identification and assessment of the risks that may arise in the organization in order to correct and / or minimize them and to achieve the maximum guarantee of the product and service.
- Optimization of processes and products to continuously satisfy the different expectations of actual and potential clients while maintaining a high level of competitiveness.
- Offering our customers the maximum guarantee of quality, service, commercial technical support and a customer-supplier relationship that helps us to ensure customer loyalty.
- The aim of the organization is to maintain as much as possible the right number of suppliers, preserving a good collaboration with all of them and making possible that the results of the organization also redound to them.
- Involving all the personnel of the organization in the knowledge and application of legal and regulatory requirements in addition to the documentation of the quality management system.

Barcelona, April 30th 2021

